

Handset Testing Guide

Covering All Transactive Xtra and TX Advanced Models

This document will guide you on how to test the handset to determine if the handset is functioning correctly. Follow the steps below to determine if the handset is functioning correctly.

Step 1

Remove the handset from the hoist, this is done by pulling the connector from the grommet.

Step 2

Inspect the condition of the buttons, **are they jammed in or split?**



Step 3

Inspect the condition of the four brass inserts at the connection point. **Are they secure, are any missing?**



Step 4

Test the airflow from the buttons to the brass inserts. This is done by pressing the four buttons individually and covering the brass inserts with your thumb, to see if the handset is working correctly, release the handset button while keeping your thumb over the brass inserts, the buttons will remain depressed if there is no air leak in the system, if the buttons begin to inflate back, then there is a leak in the system and the handset will need replacement.

Test complete.

If the handset has not failed any of the above steps, the handset is in working condition. Revert to the troubleshooting guide for fault diagnosis.