

mackworth

Willow Luxury Toilet Sling



User Manual

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1 Introduction

This manual provides comprehensive information about the Oak Universal Sling, including details about all available options.



Please read and understand this manual in its entirety before using your Mackworth Sling. The information in this manual is important for the safety of anyone using the sling and must be read and understood to help prevent injuries. It is also crucial to the proper operation and maintenance of the sling.

This user manual should be kept safe for future reference. Contents of this manual are subject to change without prior written notice.

Should any questions arise from reviewing this manual, contact your local authorised representative.

If, during the use of this device or because of its use, a serious incident has occurred please report it to the manufacturer and to your national authority.

1.1 Intended Use

The sling is a piece of equipment used for moving and handling patients, which works in conjunction with a mechanical lift. It's a fabric-made item that goes under and around the patient and attaches to a lift carry bar, enabling the safe and secure transfer of the patient from one location to another.

A risk assessment must be performed before using the sling to ensure safe use can be established. You may need to seek specialist advice on how to assist some people with specific moving and handling needs. Sources of advice include, but are not limited to, professional bodies and organisations, occupational therapists, physiotherapists, manual handling advisers and ergonomists with experience in health and social care.

The manufacturer always recommends training before use of our products. For more details on the training that can be provided please contact your local authorised dealer.

1.2 Manufacture

The sling is manufactured at the address below:



Prism Medical UK

Millers Avenue, Brynmenyn Industrial Estate, Brynmenyn, Bridgend, CF32 9TD
Telephone number: +44 (0)800 779 7218.

1.3 European Authorised Representative

The address of the European Authorised Representative for this product:



European Healthcare & Device Solutions (Ireland) Ltd.
Stratton House, Bishopstown Road,
Cork, Ireland.
T12 Y9TC.
Telephone number: +353(86)2280846.

1.4 Symbols Used

The Table below includes all symbols from BS EN ISO 15223-1:2021 that can be found in this manual and on the Product and what they represent. Refer to this Table when you are unsure of what a symbol represents.











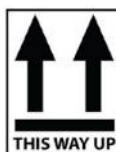













			
Place of Manufacture	Country of Manufacture	Serial number	Catalogue number.
			SWL
Caution – see instructions for use	Consult instructions for use	UK Conformity Assessed	Safe Working Load
			
For internal use only	Packaging indicator – Keep dry	Do not use if package is damaged	Packaging indicator – This way up
			
Fragile, handle with care	Please observe local laws on recycling	Non-sterile	Atmospheric pressure limitation
		Degree of protection IP_{N₁}N₂	
Temperature range	Humidity range	provided by enclosure. N ₁ : Ingress of particles N ₂ : Ingress of water	Medical Device
			
European Authorised Representative	Machine wash hot	Do not bleach	Do not Iron
			
Tumble Dry Low Heat	Loop style attachment for sling	Clip Style attachment for sling	Type 'B' applied part.

Table 1-1

1.5 Contraindications / Limitations

There are no known "contraindications" associated with the usage of the sling, provided it is used as per the manufacturer's recommendations and guidelines. However, it is recommended that a client specific assessment is completed by a trained and knowledgeable health care professional to determine the method of transfer and use.

The manufacturer does not recommend a required number of operators for the use of our products. This information and recommendation can only be provided after a thorough personalised, case specific assessment, as there are many factors that can influence these decisions.

Limitations of the sling include:

- The sling should only be used by individuals who are competent and have received appropriate training on its use.
- The sling should only be used with users weighing under the safe working load of the sling.
- The sling is only to be used within the environment it is intended for. Slings must only be relocated by an authorised person.
- The slings are designed for human transfer/use only. There is no other application to this product.
- The caregiver must always pay attention to the well-being of the user when utilizing the sling. Users should not be left unsupervised during use.

1.6 Sling Compatibility

Sling Sizes and coding often varies greatly between manufacturers. However, there is no evidence to suggest that slings and mechanical lifts can't be "appropriately matched" with other manufacturer's designs. That is providing that the loop applications are applied relevant to the male fitting and a thorough risk assessment is conducted by the clinician/carer beforehand. Ensure you are aware of the mechanical lift manufacturer's fitting instructions and identify if the lift requires a loop fitting.

1.7 Safety Instructions and Warnings

Ensure to read and understand all the statements below, for the safety of the caregivers and users, along with warranty requirements. Failure to comply with warnings in this manual may result in; injury to the operator and/or client and/or damage to the lift or related components.

- Do not attempt to use this equipment without first understanding the contents of this manual.
- If you are unsure on the correct use of this product, please contact the manufacturer or a professional for further information or training.
- The sling is intended to be used on a flat or levelled surface when used in conjunction with a mobile Lift.
- Under no circumstance should the sling be put in control of a person who has not been properly trained in the use and care of this equipment. Failure to adhere to this warning may result in serious injury to the operator and/or the individual.
- In facilities where more than one operator will be responsible for using the sling, it is imperative that all such members be trained on the sling prior to use. A training program should be established by the facility to acquaint new operators with this equipment.
- Your guarantee is void if persons unauthorised by Mackworth perform work or modification to the sling.

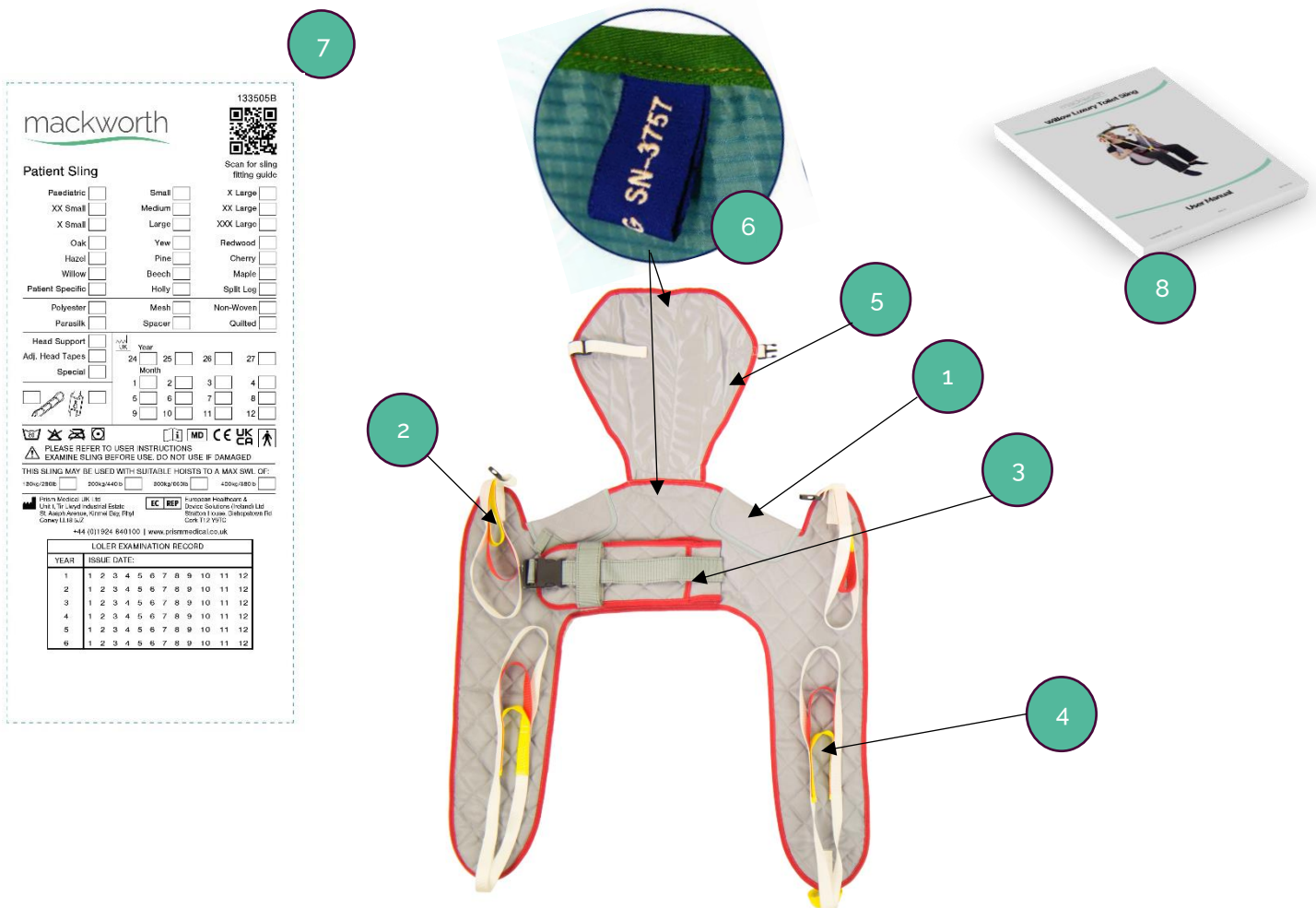
- To maintain optimum function and safety, the sling should be inspected and maintained on a regular basis. See section 'Daily Checks, and Cleaning' within this user manual.
- In areas where children are likely to be present, be vigilant when using the sling.
- Any accessories used with the sling, such as a Lift, should be checked to ensure that they are in good working order. Check for signs of wear to each component prior to use. Report any unusual wear to your local authorized dealer.
- Do not exceed the maximum rated load of the sling.
- Ensure that a clear space is maintained around the sling before performing a transfer, check for and move all obstacles out of the way.
- Protecting the people present, when using the sling with a medical Lift, visually monitor the looped connection points during transfer stages, so the sling remains firmly attached to the connection hooks.
- To reduce the risk of unintended use, when the sling is not in use remove the sling from any medical lift to prevent entrapment or strangulation should the device be tampered with.
- Between the sling and any medical lift, the lowest maximum load shall always be used.

2 Components/Key Parts

Please see below to familiarise yourself with the components of the sling. If you have not received all the components listed below, contact your local dealer immediately – contact details are provided on the last page of this manual.

Item	Description
1.	Sling Body – Patient sits here
2.	Shoulder Lift Straps
3.	Safety Strap
4.	Leg Lifting Straps
5.	Optional Head Support
6.	Embroidered SWL and Serial Number Label. With or without head support
7.	Sling Information Label
8.	User Manual

Table 2-1



2.1 Sling Options

Please below for a list of all available slings.

Sling Options				
	Sling Size	Material	Carry Bar Attachment	Part Code
Without a Head Support	X- Small	Polyester Solid	Loop	1201WL7600
	Small	Polyester Solid	Loop	1201WL7500
	Medium	Polyester Solid	Loop	1201WL7400
	Large	Polyester Solid	Loop	1201WL7300
	X-Large	Polyester Solid	Loop	1201WL7200
	XX-Large	Polyester Solid	Loop	1201WL7100
	XXX-Large	Polyester Solid	Loop	1201WL7000
With a Head Support	X- Small	Polyester Solid	Loop	1201WL7620
	Small	Polyester Solid	Loop	1201WL7520
	Medium	Polyester Solid	Loop	1201WL7420
	Large	Polyester Solid	Loop	1201WL7320
	X-Large	Polyester Solid	Loop	1201WL7220
	XX-Large	Polyester Solid	Loop	1201WL7120
	XXX-Large	Polyester Solid	Loop	1201WL7020

Table 2.1-1

Additional options are available upon request. Please contact your local Dealer for more information.

3 User Instructions



Prior to use: - Ensure you are aware of the Lift manufacturer's fitting instructions.

- Inspect the sling for wear and damage, with particular attention being paid to the body of the sling, webbings, and stitch lines.
- If the sling is fitted with a head support, ensure the 2 head stays are fitted in the head pockets.
- If following inspection, there is any doubt, (points 1-2) the sling should be placed aside and not used, then reported.

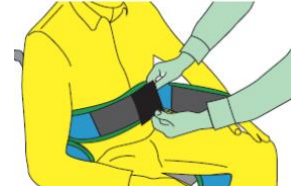
The section below gives detailed instructions on how to fit and remove the sling. These instructions must be adhered to for a successful and safe use of the sling. If you are unsure of any processes, always seek advice.

3.1 How to fit from a seated position

- a. Before fitting the sling ensure the hook and loop patch on the safety strap is undone. Ensure that the guiding handles and identification label are position on the outside of the sling.
- b. Carefully place the sling down the back of the user, ensuring that the padded area rests just under the user's arms, and the aperture is positioned just above the user's waist. Also make sure the sling is centred on the user's body.



- c. Pull the safety belt into position around the user's waist and secure in place by threading one belt through the loop on the other belt to ensure they remain in place with the hook and loop. Firmly attach hook and loop and the buckle fixing together. To tighten the belt, use the adjusting strap on the buckle. Make sure the belt is securely fitted and the user is comfortable.



- d. Straighten the leg sections ensuring there are no twists or folds and that the sling is not caught on the chair. Raise each leg and carefully feed the leg section of the sling underneath the user's leg. Repeat the procedure on the other leg. Taking the strap from under one leg feed the webbing through the lower loop on the other leg for a more comfortable seating position.



- e. With the sling now in place, attach the desired loops to the hooks on the spreader bar to replicate the sitting position that the patient is in whilst seated, the straps should be positioned accordingly, subsequently the tension on all four straps should take at the same time.



- f. **Make sure that the colour loops selected are the same on each side of the sling and ensure that they are still securely attached before lifting the patient.** The person can now be lifted as required. To remove the sling, carry out the fitting procedure in reverse. Important – always peel the sling away from the person – this avoids skin friction.

3.2 Attaching loop fixing to Carry Bar

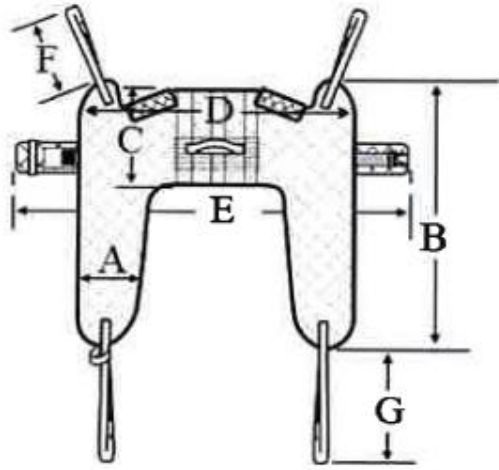
- The four main lifting straps can now be fitted onto the carry bar attachment point.
- Loop the straps onto the carry bar fixing point as shown below:



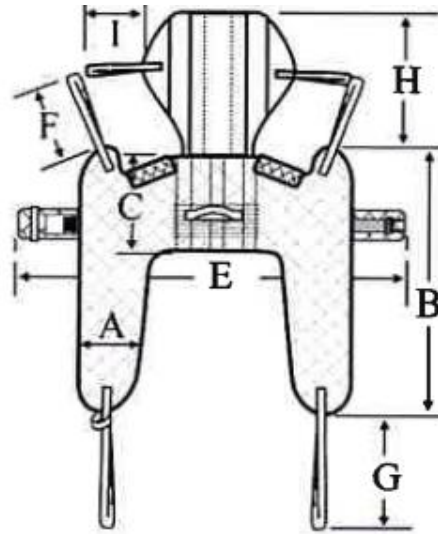
4 Technical Specification

4.1 Sling Dimensions








Without Head Support



With Head Support



Sling Specification Inches & Millimetres

Dimension (Ref to drawing)	X Small	Small	Medium	Large	X Large	XX Large	XXX Large
A	6.5"/165mm	7.7"/195mm	7.9"/200mm	8.3"/210mm	8.3"/210mm	8.3"/210mm	8.3"/210mm
B	30.7"/780mm	33.5"/850mm	35.2"/895mm	38.2"/970mm	40.9"/1040mm	45.3"/1150mm	48"/1220mm
C	11"/280mm	11"/280mm	11"/280mm	12"/305mm	12.2"/310mm	12.4"/315mm	12.6"/320mm
D	30.3"/770mm	33.9"/860mm	38.6"/980mm	41.3"/1050mm	44.52"/1130mm	49.6"/1260mm	51.4"/1305mm
E	29.9"/760mm	33.9"/860mm	38.2"/970mm	41.7"/1060mm	44.1"/1120mm	47.2"/1200mm	85"/2160mm
To fit Waist	24-30"	27-36"	31-41"	40-51"	51-60"	61-70"	71-80"
F	13.8"/350mm	13.8"/350mm	13.8"/350mm	13.8"/350mm	13.8"/350mm	13.8"/350mm	13.8"/350mm
G	23.6"/600mm	23.6"/600mm	23.6"/600mm	23.6"/600mm	23.6"/600mm	23.6"/600mm	23.6"/600mm
H	13.8"/350mm	19.7"/500mm	19.7"/500mm	19.7"/500mm	19.7"/500mm	19.7"/500mm	19.7"/500mm
Colour Code Binding	Brown 	Red 	Yellow 	Green 	Blue 	Black 	Pink 

Sling Weight Specifications Lbs & Kg

	X Small	Small	Medium	Large	X Large	XX Large	XXX Large
Safe Working Load (SWL)	440lbs / 200kg	440lbs / 200kg	440lbs / 200kg	440lbs / 200kg	440lbs / 200kg	660lbs / 300kg	660lbs / 300kg
Product Weight	< 1kg	< 1kg	< 1kg	>2kg	>2kg	>2kg	>2kg

Table 4.1-1

5 Environmental Conditions

The sections below will give detailed information regarding the environmental conditions the product should maintain throughout its life cycle. Failure to adhere to these conditions may negatively impact the function of the product. If you are unsure of any environmental conditions, always seek advice.

5.1 Operating Environment

The sling is intended for use within the professional health care facility environment as well as the home health care environment. The sling is not suitable for any other environment or special environments.

The sling is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity during intended use.

5.1.1 Normal Operating Conditions

+5°C to +40°C (41°F to 104°F) at a relative humidity between 15% to 90% RH, non-condensing but not requiring a water vapour pressure greater than 50hPa and atmospheric pressure between 700hPa to 1060hPa.

5.2 Storage Conditions

The sling is intended for internal storage within normal environmental conditions. The sling is intended to be stored in a dry room.

It is not intended to be stored in environments where there are rapid changes in the environmental temperature.

When storing the sling, ensure that the product has been cleaned and dried. For further information, refer to the 'cleaning' section instructions.

5.2.1 Shipping and Storage Conditions

-25°C to +5°C (-13°F to 41°F) with any humidity level.

+5°C to +35°C (41°F to 95°F) at a relative humidity up to 90%.

+35°C to 70°C non-condensing at a water vapour pressure up to 50hPa.

5.3 Standards Applied

The standards that have been applied to the device are as follows:

- IEC 62366-1:2015: Medical devices - Part 1: Application of usability engineering to medical devices
- BS EN ISO 14971:2019: Medical devices. Application of risk management to medical devices
- BS EN ISO 10535:2006: Ceiling Lifts for the transfer of disabled persons. Requirements and test methods
- Medical Device Regulation 2017/745 - CE marking of Medical Devices
- UK Medical Device Regulation 2002: UKCA marking of medical devices.
- EN ISO 15223-1:2016 - Medical devices. Symbols to be used with medical device labels, labelling and information to be supplied. General requirements
- EN 1041:2008+A1:2013 - Information supplied by the manufacturer of medical devices.
- BS ISO 20417:2021 – Medical Devices – Information to be supplied by the manufacture.

6 Daily Checks

Inspection is to be completed prior to each use by the user of the sling.



Should any of the components in the table below fail the inspection, **DO NOT** use the sling. Contact your local authorised dealer – contact details are on the last page of this manual.

Check list before use:




Component	Inspection required
<p style="text-align: center;">Sling</p>	<p style="text-align: center;">Ensure the sling is the correct size and type for the patient and has been cleaned.</p>
<p style="text-align: center;">Ceiling Lift and Sling</p>	<p style="text-align: center;">Check the Lift and sling are compatible.</p>
<p style="text-align: center;">Labels</p>	<p style="text-align: center;">Check all labels are legible and show the SWL (safe working load) and unique identifier and size</p>
<p style="text-align: center;">Sling Loops</p> 	<p style="text-align: center;">Inspect the condition and integrity of the sling loops, ensuring there is no sign of fraying, tears, or deterioration.</p>
<p style="text-align: center;">Buckle & Velcro fixings</p> 	<p style="text-align: center;">Inspect the condition and integrity of the Velcro and buckle fixings. Ensuring the Velcro is clean and free of fibres/fluff and the buckle clips securely together.</p>
<p style="text-align: center;">Fabric and Seams</p> 	<p style="text-align: center;">Inspect the condition and integrity of the sling body and seams, ensure all fabric and stitching are intact and are without any tears or signs of deterioration.</p>

Table 6-1

7 Cleaning



To reduce the risk of cross-contamination it is recommended to clean the sling before use by a different person.

To ensure proper care of the sling and maintain its longevity, follow these washing guidelines.

7.1 Washing guidelines

- a. The sling should be laundered with soap or detergent at a temperature of 50°C.
- b. Before washing ensure that all Velcro® fastenings and buckle are fully closed to prevent any damage during the wash cycle.
- c. For best results, use a non-biological washing detergent only, do not include conditioners and fabric softeners. Ensure a thorough rinse to prevent deterioration of the sling fabric and skin irritation.
- d. Customers wishing to use biological washing detergent are advised that this may ultimately affect the fabric integrity and longevity of the product. Additionally, it is important to note that any use of biological washing detergent will invalidate any future warranty claims, as it may cause possible deterioration in the product's function due to not following the manufacturers guidelines.
- e. Avoid using bleach when washing, particularly hypochlorite as it can cause structural damage to the sling.
- f. Ensure any head stays are removed prior to washing. Refit the head stays after washing.
- g. Never iron any sling product.
- h. Temperatures above 80°C will cause shrinkage and structural damage, it is always best to maintain a 50°C cycle wash where possible, but the temperature will need to be increased during disinfection.

If disinfection is necessary for a more thorough clean, you should follow the following temperature guidelines:

- 10-minute wash, at a temperature of 65°C.
- 3-minute wash, at a temperature of 72°C.

7.2 Drying Guidelines:

It is important to follow the proper drying guidelines to ensure the longevity and integrity of the sling fabric. Please see the following recommendations:

- a. Always refer to the label attached to the sling fabric for specific drying instructions.
- b. We highly recommend air drying as the optimal method, to preserve the fabric's integrity and extend its lifespan.
- c. If using a tumble dryer, please select a low heat setting with a short cycle. Avoid using high heat, as overheating may cause deterioration in the material components.
- d. To prevent overheating and potential damage to the material components and sling fabric, refrain from placing the product on heaters, steam pipes, or radiators.

By following these drying guidelines, you can ensure the longevity and quality of the sling fabric.

8 Servicing

To ensure the safety and continued good function of your sling, it is recommended to have competent person perform routine maintenance every 6 months, this will ensure that the product meets the required standards. It is important to document the maintenance history of the product in the log located at the back of this user manual after each service.

To reduce the risk of injury, no checks are to be carried out on the sling while in use.

Service must be completed by a competent person only.

Contact your local authorised dealer if you:

- Need more information.
- Have any questions about the use or maintenance of your sling.
- Notice any change in the performance.
- Want to report an unexpected occurrence.
- Want to arrange a service.
- Need to ascertain necessary information for replacement parts and components.

The expected product lifetime is **5 years**. This is dependent on usage and compliance with maintenance. Regular maintenance checks on the product will increase the expected lifetime.

9 Disposal

With efforts to improve the environment and reduce waste, where possible our products have been manufactured with recyclable materials. Below are our guidelines on recyclable materials and being environmentally friendly.

Please observe the local laws on recycling and respect the current laws for disposal within the community the product is being used within. If there is any uncertainty of the below guidelines, contact your local authorities to determine the proper method of disposal of potentially biohazardous parts and accessories.

Fully Recyclables	Consideration when Recycling
Plastic Clips and Mouldings	Sling Textile
Initial packaging of the product (cardboard)	

Table 12-1

When the sling has completed its life cycle and can no longer perform to its intended use safely, the product should be decommissioned by a competent person.



The product may be contaminated and must be disinfected before recycling or disposal. See section on 'Cleaning' for details of how to do this

10 Warranty

It is impossible for all the risks to be eliminated from use of this product, but to reduce risk and improve safe and proper use, the user should always read and understand the user manual before use. Product failure may occur due to lack of maintenance and care, misuse, unauthorised and improper servicing or alterations, improper storage, and environmental use, or through normal use wear and tear. These factors are all beyond the control from the manufacturer. These risks are taken on by the users.

Once registered, the manufacturer will provide a 1-year warranty period for the sling against all manufactured defects to the registered customer. The warranty is valid if the product has maintained its intended use and the user manual instructions have been followed. The warranty will not extend to the use of the product when used contrary to the user manual. This guarantee does not affect or in any way limit your statutory rights.

1. The liability of the manufacturer under the terms of this guarantee shall be limited to the replacement of the defective part(s) to the sales distributor, dealer, agent, person, or entity which purchased the equipment from the manufacturer. In no event shall the manufacturer incur liability for any consequential or unforeseeable losses.
2. This equipment guarantee shall be void if the equipment is not serviced by Mackworth or its authorised service engineers, in accordance with the manufacturer's recommendations, or if any unauthorised persons carry out work on the equipment.
3. This guarantee does not apply to failure attributable to normal wear and tear, damage by natural forces, user neglect or misuse or deliberate destruction.
4. Do not attempt to repair the product yourself, or the warranty is void.

11 Inspection Record History

Complete this section after each service, repair inspection and/or maintenance.

Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	

Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
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Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	

Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	
Date:	Time:
Service Type: Service Inspection <input type="checkbox"/> Repair <input type="checkbox"/> Other <input type="checkbox"/>	
Completed By: (Printed name) (Signature)	
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes <input type="checkbox"/> No <input type="checkbox"/> (if no explain in actions above)	

User notes:

Dealer/service contact details:

Contact details:

Mackworth USA
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